

SPECIALIST SUPPORT

PPS SOLUTION SERVICES

BEST PRACTICE, BEST FIT

Our Specialist Support is dedicated to providing tailored and bespoke support based on the solution that has been delivered to your organisation. We know that your needs develop and evolve over time and what you want may expand once your solution has been deployed. Specialist Support provides continued care and development to support your growth and success.



DEDICATED
ACCOUNT MANAGER



TAILORED NUMBER OF HOURS
TO SUIT YOUR SOLUTION



ADVANCED PLATFORM
FUNCTIONALITIES

COVERING SPECIALIST PLATFORM CAPABILITIES INCLUDING

USER MANAGEMENT
PERSONAL SETTINGS
LICENSING AND MERGING ACCOUNTS
DATA CONNECTION & INTEGRATIONS
JIRA & SALESFORCE CONNECTORS
DATA SHUTTLE
SECURE REQUEST MANAGEMENT
DYNAMIC VIEW

CALENDAR APP
DATAMESH
PIVOT APP
WORKAPPS
PROCESS AND PORTFOLIO MANAGEMENT
CONTROL CENTER
ALL BESPOKE AND CUSTOM BUILDS
DELIVERED BY PROFESSIONAL SERVICES

ADDITIONAL SERVICES



FACE TO FACE
TRAINING



ACCESS TO
ONLINE LEARNING



KNOWLEDGE
ASSESSMENT



PROFESSIONAL
SERVICES



ONGOING SUPPORT



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