

# ONGOING SUPPORT

## PPS SOLUTION SERVICES

### BEST PRACTICE, BEST FIT

Going the extra mile, PPS provide Ongoing Support not only for the setup and onboarding of Smartsheet in your organisation but also day-to-day support for the users. From simple enquiries regarding logging in to questions related to the core platform capabilities, and give you guidance on how to effectively use Smartsheet.



DEDICATED  
ACCOUNT MANAGER



TAILORED NUMBER OF  
HOURS TO SUIT YOU



SUITABLE FOR ALL  
USER EXPERIENCE

### COVERING CORE PLATFORM CAPABILITIES

BASIC SHEET FUNCTIONALITY  
PROOFING  
DOCUMENT BUILDER  
FORMATTING  
FORMS  
FORMULAS  
IMPORTING / EXPORTING

SHARING AND PUBLISHING  
SMARTSHEET REPORTS  
DASHBOARDS  
ADMIN CENTER  
AUTOMATIONS  
PROJECT SETTINGS  
RESOURCE MANAGEMENT

All licenced users across your organisation who are using Smartsheet have access to Ongoing Support. Meaning you don't have any restrictions per staff member, ensuring optimum effectiveness and efficiency.

### ADDITIONAL SERVICES



FACE TO FACE  
TRAINING



ACCESS TO  
ONLINE LEARNING



KNOWLEDGE  
ASSESSMENT



PROFESSIONAL  
SERVICES



SPECIALIST SUPPORT



**SUPPORT@PROJECTPLANSERVICES.CO.UK**

**0113 804 2842**